

Commuter Rail Vehicle Cleaning Services Opportunity
Question and Answer
February 17, 2017

1. What is a Married Pair (MP)?
 - a. A married pair consist of two rail cars or trains that are semi-permanently connected. One married pair consists of two rail cars.
2. Could we have more than 18 Married Pairs to clean in a day?
 - a. Yes, we could have more than 18 MPs in one day, but it will be informed to the Contractor so they can be prepared.
3. Does the contractor need to change the air filter inside the trains?
 - a. No, the Contractor does not need to change the filters. The filters are part of the maintenance the Company does.
4. The Contractor performs Quality Control inspections?
 - a. As part of the standard procedures, the Company Quality inspects every MP before it leaves the shop. This does not eliminates the responsibility of the Contractor to conduct its own Quality Control procedure to assure the Company it is doing the scope correctly. It is part of the contract requirements.
5. How the Company can help the Contractor with the gap in time during the daily cleanings?
 - a. The Company will make efforts of having trains available at all times for cleaning, daily, monthly or 92 days cleaning, Company will always try to have trains available.
6. Contractor will be able to invoice the down time during the gap in time?
 - a. No, contractor will need to take this inconsideration on his pricing. Keep in mind this issue will be no longer a factor once the Gold Line opens.
7. Contractor needs to clean the windows outside the trains?
 - a. The contractor will only clean the windshields outside on a daily basis. No other windows need to be clean on the outside.
8. How Contractor will invoice for the bodily fluids cleanup?
 - a. Contractor will bill per occurrence. Make sure your price includes your equipment.
9. A hard hat is part of the safety equipment?
 - a. Yes, hard hats are part of the safety equipment required. Once inside the train Contractor will be able to remove the hard hat but it will be required before leaving the train.
10. Can the Contractor use headphones or any type of ear plugs?
 - a. No headphones or any type of earplug are permitted inside the shop area. No music is to be played once inside the shop area or inside the trains.